On-Demand Knowledge Suite

NAVAERA'S ON-DEMAND KNOWLEDGE SUITE is a knowledge repository and advanced dynamic knowledge management router that directs knowledge seekers to either the knowledge contained in the repository or other knowledge sources within their organization.

Navaera's On-Demand Knowledge Suite is a complete knowledge management solution which provides a fully featured knowledge repository as well as an advanced dynamic knowledge management component that actively directs knowledge seekers to either the knowledge contained in the repository or other knowledge sources within the organization.

The system improves access to an organization's knowledge base and facilitates the transfer and dissemination of knowledge, whether it is stored in a repository or yet to be contributed to the repository, in support of organizational functions including: new hire onboarding and training, research and development, operational processes and procedures, and exchange of technical information.

Within the solution, EnCamera FAC, Navaera's intelligent knowledge and document management platform facilitates sharing, indexing, searching and synchronization of stored knowledge. Using Navaera's powerful knowledge management platform, EnCamera DKM, the solution reviews conversations in email and chat messages and responds based on employees' knowledge needs. By automatically identifying knowledge seekers and knowledge providers and categorizing knowledge according to topic, theme, level of insight and quality of content, the solution guides knowledge seekers to the best and most appropriate knowledge source.

As a SaaS solution, Navaera's On-Demand Knowledge Management suite requires no special hardware and is easy to install and configure. It offers these advanced features and benefits:

- The solution provides a knowledge repository to which employees can contribute and build a library of institutional knowledge;

- Functions as an active knowledge management application which routes information and proactively directs knowledge seekers to the most appropriate knowledge source;

- Provides reports to managers as to the quality of knowledge in email and chat conversations; and

- World class support for implementation, configuration, use and refinement.

Navaera's On-Demand Knowledge Management solution enables organizations to improve internal information flow and data retrieval, boost operational efficiency and route relevant information quickly and effectively.